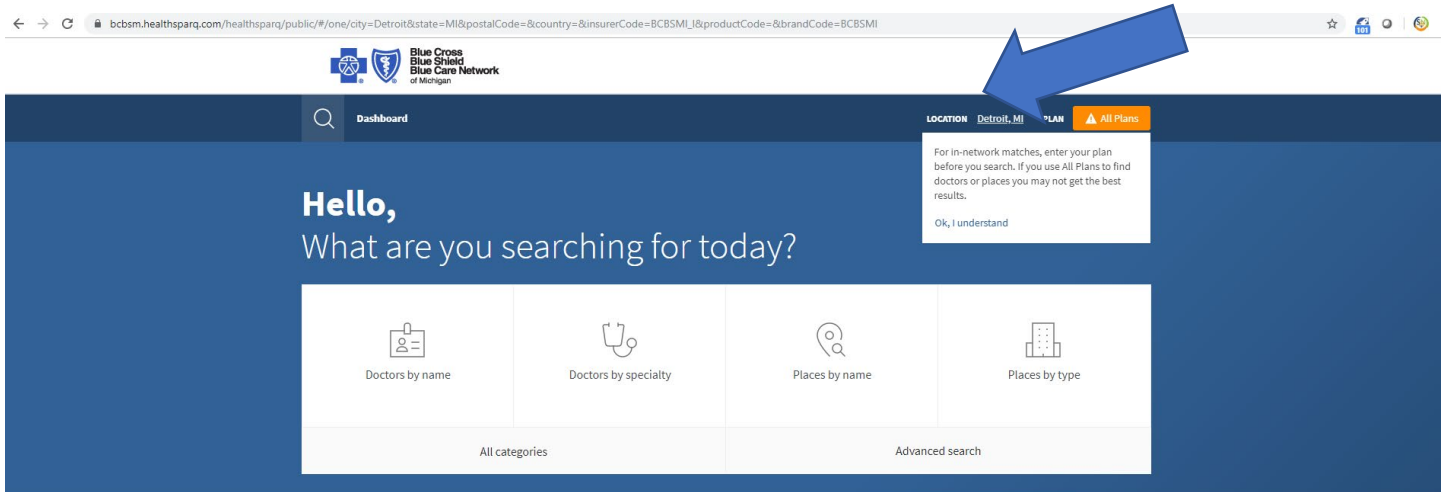


To Locate a Provider with the BCBSM Plans:

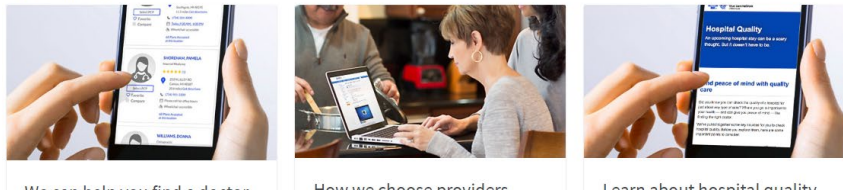
- 1) Visit this link: <https://www.bcbsm.com/index/find-a-doctor.html>. Click on the link “Not yet a member? Search without logging in.” **(Blue Arrow Below)**

The screenshot shows the BCBSM website's 'Find a Doctor' page. At the top, there is a navigation bar with the BCBSM logo and a search bar. Below the navigation bar, there are several menu items: 'Find Plans', 'Health Insurance 101', 'For Members', 'About Us', and 'Help'. The main content area is titled 'Find a Doctor' and includes a prompt to 'Log in for results customized to your plan.' with a 'Get started' button. Below this, there is a link that says 'Not yet a member? Search without logging in.' which is highlighted by a large blue arrow. Underneath, there is a section titled 'Why log in?' with a list of benefits: 'Get to know your options, from in-person checkups to online health care.', 'See who's in your network — without any guesswork involved.', 'Find, select or change your primary care physician.', 'Search for the highest-quality providers using the Blue Distinction® filter.', and 'View cost estimates* for services, so you can compare and potentially save.' Below this list is a table of links: 'Pharmacy, dental and vision', 'Approved autism evaluation centers', 'Traveling? Find out how to get care', 'Blue Cross Online VisitsSM', 'What is a specialist?', and 'FAQs for customers considering HMO coverage'. At the bottom, there is a link to 'Read more about the types of doctors and specialists you can visit for a low copay.' and a footnote: '*Cost estimates are available to most non-Medicare members.'

2) You will be directed to the link pictured below. Before continuing to search, be sure to change your location at the top of the page (**Blue Arrow below**)



Explore and learn more



3) Once you change your location, you can begin searching for doctors and hospitals

4) To search for a doctor, click on **“Doctors by name”**

5) Type the doctors name into the box

The screenshot shows the top navigation bar with the Blue Cross Blue Shield logo and the text "Blue Cross Blue Shield Blue Care Network of Michigan". Below the logo is a search bar with the text "Dashboard / Doctors by name". To the right of the search bar, there are links for "LOCATION 29 West Superior Avenue..." and "PLAN All Plans". The main content area has a dark blue background with the text "Hello, What are you searching for today?". Below this is a white search box with the text "Back: Doctors by name" and "Search for a doctor by their name to see locations, insurance information and more." The search box is empty.

Explore and learn more



You may see a list of suggestions pop up. Select your doctors name if you see it.

The screenshot shows the same search interface as above, but with a dropdown menu of suggestions for the name "deul". The suggestions are: "Parker Deuley, Paula J", "Deal, Chad L", "Dell, Katherine M", "Dell, Michael S", and "Dealexandro, Michael F". Below the search box, there are three promotional cards. The first card is titled "We can help you find a doctor to fit your needs" and includes a "Help Finding a Doctor" button. The second card is titled "How we choose providers" and includes a "Learn More" button. The third card is titled "Learn about hospital quality" and includes an "About Hospital Quality" button.

6) Once you select your provider, you will be directed to a screen with their name if the system is able to locate them.

Verify the location is correct. To be sure they are in network, click where it says Plans Accepted. **(Blue Arrow Below)**

Blue Cross Blue Shield Blue Care Network of Michigan

Dashboard / Doctors by name / "Parker Deuley, Paula J" / **Parker Deuley, Paula J** LOCATION 29 West Superior Avenue... PLAN All Plans

Parker Deuley, Paula J, MD

Quality Reports

★★★★★ (3)

Compare

1 34055 Solon Rd
Ste 204
Solon, OH 44139

Main: (440) 349-1100
15.2 mi. away
Directions

Call for Office Hours
Specialties: Internal Medicine

Wheelchair accessible
40 Plans Accepted

Blue Distinction[®]
Total Care

Provider ID: 1487758124
Languages Spoken: English
Gender: Female
Board Certifications: Internal Medicine Verify Status

Group Affiliations: No information available
Admitting Privileges (2)

Education

MD (1989): University Of Cincinnati College Of
Residency : Uh Cleveland Medical Center

Locations

Locations for Parker Deuley, Paula J, MD:

1 34055 Solon Rd
Ste 204
Solon, OH 44139

Show info

7) When you click on the Plans Accepted, you will see a pop up. Verify that there is “PPO Plans” listed under this provider (Blue Arrow Below).

The screenshot shows a provider profile for Parker Deuley, Paula J. A pop-up window titled "Parker Deuley, Paula J accepts 40 plans" is open. The pop-up has a search bar for "Select a plan type:" with "Employer Group Plans" selected. Below this, there are two sections of plans: "PPO Plans (includes Auto Active and Retirees)" and "Trinity Health Network Plans". The "PPO Plans" section contains a table with the following data:

Plan	Accepting New Patients	Primary Care Physician (PCP)	Network Tier	Contract Status
PPO Plans				
Medicare Plus Blue (PPO)				
Blue Preferred Plus PPO				
Mental Health Managed Care Network				
Blue Cross Physician Choice PPO				

A blue arrow points to the "PPO Plans" row in the table. The "Trinity Health Network Plans" section is currently empty. The background shows the provider's profile information, including Provider ID: 1487758124, Languages Spoken: English, Gender: Female, and Board Certifications: Internal Medicine Verify Status. The Education section lists MD (1989) from University of Cincinnati College of Medicine and Residency at UH Cleveland Medical Center.